

# Improving Healthcare Together

## *Your Partner in Patient Care*

For more than 40 years, Health Quality Innovators (HQI) has partnered with healthcare providers to improve care quality and safety. As the Centers for Medicare & Medicaid Services (CMS)-funded Quality Innovation Network–Quality Improvement Organization (QIN-QIO) for the Southeast region, our seasoned quality improvement consultants partner with your team to advance the effective use of health information technology, boost patient engagement in essential preventive services and screenings, identify behavioral health risks and optimize treatment strategies.

Outpatient care teams work in a dynamic and demanding environment. Our role is to support you in overcoming challenges and achieving better outcomes for your patients.

Our goal is to boost your quality improvement efforts and drive measurable change in key areas:

- Advancing access and use of health information technology.
- Improving patient uptake of recommended routine vaccines.
- Promoting greater use of preventive services by eligible patients, such as Annual Wellness Visits, BMI screenings and kidney health checks.
- Enhancing fall risk assessments and plans of care.
- Optimizing appropriate treatment for chronic pain.
- Reducing hospital readmissions and chronic emergency department visits.
- Preventing and reducing adverse drug events.
- Screening for unhealthy alcohol use, depression and suicide risk.
- Supporting cybersecurity preparedness.

### Focus Areas



**Prevention & Chronic Disease Management**



**Patient Safety**



**Behavioral Health**



**Care Coordination**



**Quality Management Infrastructure**

**Southeast**  
CMS QIN-QIO



## Our Commitment: A Collaborative Approach to Quality Improvement

By working with HQI, eligible providers will receive:



**Tailored quality improvement support** aligned with their organization's priorities, challenges and data.



**Coaching on QI skills, implementation and sustainment** from our quality improvement experts.



**Actionable data and analytics** to identify gaps and monitor progress.



**Access to on-demand resources** including best practices, tools and expert guidance to help drive better outcomes.



**Stronger community connection** through engagement with peer providers, local organizations and public health partners.

## Your Commitment



**Complete and return** the Provider Service Agreement.



**Designate** a primary point of contact.



**Maintain regular communication** with HQI.



**Implement** identified quality improvement activities.



**Share** best practices.

## Proven Results in Outpatient Quality Improvement

HQI helped more than **1,900 outpatient clinics** achieve measurable improvements in patient care.

### Patient Care



**134.7%** Relative increase in clinical depression screening



**18.1%** Relative decrease in diabetes A1c poor control



**9.7%** Relative increase in controlling high blood pressure



**153.6%** Relative increase in adult BMI screening



**101.9%** Relative increase in influenza immunization



**68.1%** Relative decrease in all conditions readmissions rate

### Strategies & Priorities



**62,720** additional billed annual wellness visits

## Get Started Today

Once you agree to work with us, you will have access to practical support, expert advice and ongoing guidance customized to your practice's needs.

**Click to download**  
the Provider Service  
Agreement.



[southeastqinqio.org](https://southeastqinqio.org)



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